

Mr & Mrs J. R. C. Huckle

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[REDACTED]  
T. [REDACTED]  
W. [REDACTED]  
F. [REDACTED]  
M. [REDACTED]  
E Work. [REDACTED]  
E Home. [REDACTED]  
E Work. [REDACTED]

Mr Dave Jarvis (Managing Director)  
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10<sup>th</sup> June 2010

**Reference: Re-Modelling / Renovation of bathroom at** [REDACTED]  
[REDACTED]

Dear Dave

Finally the time has come to drop you a note to give comment after the products you recommended and we purchased from your company and your recommended contractor / 's that have completed the re-modelling of our bathroom area.

**Wow!**

If I signed off this letter now that one word could suffice but it doesn't fully encompass how grateful and impressed we are with the finished result.

It has been quite simply wonderful to deal with you and your highly professional and helpful company from our first walk through your door. You have been helpful and shown great knowledge of products (to the layman it is a bewildering land of chrome and porcelain) and services that have brought to us the final product of "our dream bathroom".

You have helped us at every stage with kind and knowledgeable insight into every aspect of the project.

Your recommendation of Mr David Chapman as the contractor to carry out the work on our bathroom at our home address has been highly successful and David has produced over the two weeks a quite wonderful and beautiful bathroom that has brought tears of happiness to my wife's eyes.

All round from the first chat with yourself, through to your recommendations, planning, CAD 3D drawings and subsequent advice and guidance and quality of service and quality of products you have supplied.

Your recommendations of products and contractors to fit and complete the work have been wonderful.

You will be recommended to our family, friends and acquaintances from now on and already those that have seen the finished product and know the "before" and "after" have been gob smacked at the look, fit and quality of the products (those that know the price have been staggered at the value for money and rated it as double the price).

We look forward in the future to your advice on products working on our proposed up-stairs Wet-Room at our address and look forward to speaking to you about requirements for that project to be completed.

Photos of the whole project have been placed on our [www.facebook.co.uk](http://www.facebook.co.uk) page for all our friends and family to see and the reaction has been brilliant. We include some photos of the successful project.

We wish you and your company every success in the future and we wish you and your family health, happiness, and success in the future. Once again thank you.

Respectfully yours,

Mr & Mrs John & Diane Huckle